

# CALIFORNIA CHILD CUSTODY PROJECT

Sponsored by the Statewide Office of Family Court Services  
Administrative Office of the Courts, Judicial Council of California

## PARENT VIEWPOINT

*To help us improve our service to you and to other families, please give us your confidential opinion about the mediation session that you have just completed. Please read each question, then check the box under the answer you choose.*

*When you finish, please put this form back in its envelope, seal it, and drop it in the box provided. If that is not possible, you can return it by mail in its postage-paid envelope. Thank you for giving us your viewpoint.*

1. What is your relationship to the child(ren)?

(8)      Mother      Father      Other: (Please describe.)  
         [1] ☐      [2] ☐      [3] ☐

2. How much do you agree or disagree with the following statements about your mediation? (Please check the box under the answer that best describes how you feel.)

	Strongly Agree	Agree	Disagree	Strongly Disagree
(9)      • The mediator had some good ideas for us to think about for the sake of our children	[1] <input type="checkbox"/>	[2] <input type="checkbox"/>	[3] <input type="checkbox"/>	[4] <input type="checkbox"/>
(10)     • I felt rushed by the mediator	[1] <input type="checkbox"/>	[2] <input type="checkbox"/>	[3] <input type="checkbox"/>	[4] <input type="checkbox"/>
(11)     • Mediation procedures were described to me clearly	[1] <input type="checkbox"/>	[2] <input type="checkbox"/>	[3] <input type="checkbox"/>	[4] <input type="checkbox"/>
(12)     • Mediation helped me see more ways to work together as parents	[1] <input type="checkbox"/>	[2] <input type="checkbox"/>	[3] <input type="checkbox"/>	[4] <input type="checkbox"/>
(13)     • The mediator pressured me to go along with things that I did not want	[1] <input type="checkbox"/>	[2] <input type="checkbox"/>	[3] <input type="checkbox"/>	[4] <input type="checkbox"/>
(14)     • The mediator listened to my concerns	[1] <input type="checkbox"/>	[2] <input type="checkbox"/>	[3] <input type="checkbox"/>	[4] <input type="checkbox"/>
(15)     • I felt too intimidated in the meeting to say what I really felt	[1] <input type="checkbox"/>	[2] <input type="checkbox"/>	[3] <input type="checkbox"/>	[4] <input type="checkbox"/>
(16)     • Mediation is a good way to come up with a parenting plan	[1] <input type="checkbox"/>	[2] <input type="checkbox"/>	[3] <input type="checkbox"/>	[4] <input type="checkbox"/>
(17)     • The mediator tried to keep us focused on our children's interests	[1] <input type="checkbox"/>	[2] <input type="checkbox"/>	[3] <input type="checkbox"/>	[4] <input type="checkbox"/>
(18)     • The other parent had an unfair advantage in mediation	[1] <input type="checkbox"/>	[2] <input type="checkbox"/>	[3] <input type="checkbox"/>	[4] <input type="checkbox"/>

**-OVER-**

		Strongly Agree	Agree	Disagree	Strongly Disagree
(19)	• My role as a parent was taken seriously in mediation	(1) <input type="checkbox"/>	(2) <input type="checkbox"/>	(3) <input type="checkbox"/>	(4) <input type="checkbox"/>
(20)	• I would have felt more comfortable with a mediator from my own background	(1) <input type="checkbox"/>	(2) <input type="checkbox"/>	(3) <input type="checkbox"/>	(4) <input type="checkbox"/>
(21)	• The mediator treated me with respect	(1) <input type="checkbox"/>	(2) <input type="checkbox"/>	(3) <input type="checkbox"/>	(4) <input type="checkbox"/>
(22)	• I would recommend mediation to my friends if they had a custody or visitation problem	(1) <input type="checkbox"/>	(2) <input type="checkbox"/>	(3) <input type="checkbox"/>	(4) <input type="checkbox"/>

3. Right now, how satisfied or dissatisfied do you feel about the results of the mediation session that you just completed? *(Please circle the number that shows how you feel.)*

	Completely Satisfied									Completely Dissatisfied
(23-24)	10	9	8	7	6	5	4	3	2	1

4. How much do you agree or disagree with the following statements about any agreements or recommendations that were made today?

		Strongly Agree	Agree	Disagree	Strongly Disagree
(25)	• What we came up with is likely to be good for our children	(1) <input type="checkbox"/>	(2) <input type="checkbox"/>	(3) <input type="checkbox"/>	(4) <input type="checkbox"/>
(26)	• I have doubts that this plan can work	(1) <input type="checkbox"/>	(2) <input type="checkbox"/>	(3) <input type="checkbox"/>	(4) <input type="checkbox"/>
(27)	• I am clear about the details of this plan	(1) <input type="checkbox"/>	(2) <input type="checkbox"/>	(3) <input type="checkbox"/>	(4) <input type="checkbox"/>
(28)	• What we came up with is fair	(1) <input type="checkbox"/>	(2) <input type="checkbox"/>	(3) <input type="checkbox"/>	(4) <input type="checkbox"/>

- (29) 5. What else should the courts know about how this process worked out for you and your children?